

PALMADERA	MANAGEMENT MANUAL	Doc.: RMG.01.01
		Rev.: 04
INTEGRATED MANAGEMENT SYSTEM POLICY		Hoja: 1 de: 1

At PALMADERA, S.A. we know that the most important thing is the satisfaction of our customer. Our commitment is to offer a product and a service that is above the most demanding customer expectations.

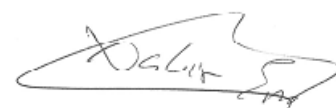
The strategy of our company is based on the needs of the client, and to achieve the highest standards, Quality management, the Chain of Custody and Health and Safety at Work are our work base.

Our company is committed to:

- Implement a customer-oriented culture to detect needs and act on them.
- Establish an Integrated Management System, with objectives and goals, quantifiable as far as possible, and the introduction of management methods to enable their periodical controls. Also, to foster actions of continuous improvement in the areas of Quality, Health and Safety at Work, and which guarantee the promotion of Sustainable Forest Management.
- Complying with legislation and regulations on Quality and Occupational Health and Safety and FSC and PEFC Forest Custody Chain applicable to PALMADERA, S.A. activity and products, including in relation to Sustainable Forestry Management (Forestry Product Custody Chain Regulatory Document), as well as other requirements to which the company holds.

When purchasing products, ensure there always will be used those not involved in any of these activities:

- Illegal logging or the trade in illegal wood or forest products
- Violation of traditional and human rights in forestry operations
- Destruction of high conservation values in forestry operations
- Significant conversion of forests to plantations or non-forest use
- Introduction of genetically modified organisms in forestry operations
- Violation of any of the ILO Core Conventions
- Introduce all programmes required to identify, eliminate or minimize risks related to Health and Safety at Work.
- Continuously train and inform all, PALMADERA S.A. staff through learning and awareness programs, promoting the implementation of good practices in regard to Quality, and to Health and Safety at Work in the carrying out of their functions by our workers.



General Manager
08/02/2022